

Glasgow City Public Protection Newsletter



In this Issue:

Colin Anderson Message

Welcome to the Spring/
Summer 2022 edition

Committee Update

G Division Adult Support and
Protection Team

West of Scotland Rape and Sexual Assault Service

Glasgow Child Interview Team
(GCIT)

Contacts

Hourglass

Welcome

Welcome to the spring 2022 edition of our newsletter. Although it continues to be very difficult and challenging times for our public protection partners, there is a real sense of people working hard to get back to a new normal. Throughout the pandemic and its aftermath, our public protection committees have strived to keep the safety and wellbeing of our most vulnerable citizens at the heart of what we do.

This has been particularly evident in our approach to support mental health and wellbeing.

In child protection, we are reviewing and updating our systems and processes to incorporate the new National Guidance for Child Protection in Scotland 2021 and we expect a similar review of Adult Support and Protection to be published soon.

In this edition you will find articles introducing new teams and services to the public protection landscape in Glasgow, and updates on the national trauma training programme and from the committee team.

If you have any comments or queries arising from our articles, we would be delighted to hear from you.



Colin Anderson
Chair of Glasgow City Adult and Child
Protection Committees

Committee Update

Neglect Summit

The Child Protection Committee hosted its biannual Neglect Summit on 2nd December 2021. The summit was held online and over 200 people attended from a variety of agencies. The event was opened by the committee chair, Colin Anderson, and attendees heard inputs on the development of a national framework for working with child neglect in Scotland, addressing neglect and enhancing wellbeing, the Child D Significant Case Review, and the steps being taken in Glasgow to support families to flourish.

The evaluation showed that the speakers were very well received – respondents felt they were relevant, inspiring and thoughtful in their approach, and that there was a good balance between academic research and policy with practice in Glasgow being set in a Scotland-wide context. Respondents particularly appreciated hearing about neglect from new perspectives and learning about new developments and future plans for addressing neglect.

“Loved the emphasis on the system changing and hearing all the voices involved, clear thinking about trying to understand the lived experience of children and families [...] Really thought-provoking insight around poverty and the impact when that huge stressor is eased for families”.

Given the success of the neglect summits, the Adult Support & Protection Committee is planning to host a conference on 2nd November 2022.

Significant Case Reviews/Learning Reviews

Following the publication of the Adult B and Child D Significant Case Reviews, a number of multi-agency learning events have been held to share the learning from the reviews and afford staff the opportunity to discuss the implications for their organisation and their practice.

Attendees who completed an evaluation indicated that the event reinforced existing good practice while also highlighting challenges across agencies and professionals, and the discussion groups particularly helped respondents identify ways to address some of the challenges apparent in the learning points.

You can read the [Adult B Significant Case Review report](#) on the Adult Protection website.

You can read the [Child D Significant Case Review report](#) on the Child Protection website.

Learning packs are available for the reviews, which contain a PowerPoint, facilitator notes, a 7-minute briefing, and a resource/reading list. If you would like a copy of the packs, please contact the committee team on SW_GlasgowCPC@sw.glasgow.gov.uk.

Committee Update

Public Protection Resources

In addition to the committees' websites, newsletter and fortnightly bulletin, the committee team is working to create additional means of sharing access to resources to support professionals in public protection practice. We have established a group on KnowledgeHub, which will allow us to create a library of resources which will be easily accessible to members.

If you would like to join the group, please contact the team on SW_GlasgowCPC@sw.glasgow.gov.uk.

The committees also now have a YouTube channel which will enable us to share content that is not supported on the website, for example video recordings of presentations. Please bear with us whilst we build our content.



G Divison Adult Support and Protection Team

As part of Greater Glasgow Division's public health approach to policing a new Adult Support and Protection Team has been established at Govan Police Office consisting of 5 Detective Constables and led by Detective Inspector Raymond Sagan and Detective Sergeant Martin Fraser.

As a Divisional resource the team act as a Single Point of Contact for the Division's most vulnerable people as well as being responsible for the investigation of serious crimes and offences against vulnerable adults within the City of Glasgow, East Dunbartonshire, and East Renfrewshire Council areas. These investigations often involve interviewing vulnerable witnesses and suspects, engaging in Adult Initial Referral Discussions, review of CCTV and forensic opportunities, and providing specialist assistance and support to frontline officers.

We are currently involved with two Large Scale Investigations in relation to care homes in Glasgow and we have already had a number of successful investigations regarding serious sexual offences, violence, and financial exploitation of vulnerable members of the community.

We are keen to develop closer working relationships with our partners in Health and Social Care, victim support agencies, and voluntary organisations in relation to Adult Support and Protection.

Should any advice or assistance be required we can be contacted at Govan Police Office by email at GreaterGlasgowAdultSupportandProtection@scotland.police.uk or phone on 0141 532 6720.

West of Scotland

Rape and Sexual Assault Service

From 1 April 2022, The Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 allows victims of sexual offences to request a Forensic Medical Examination (FME) by self-referring within seven days of the assault. A briefing is attached with further information.

For colleagues who are supporting someone who has been sexually assaulted, Sexual Assault Response Coordination Service (SARCS) will still continue to provide clinical care for up to seven days after the assault. These services can continue to be accessed with the support of the police.

For some victims, they may choose to self-refer and be able to access clinical care and FME without any police involvement. If they are unsure about whether they want to tell the police in the future, evidence can be collected and stored which will give them more time to consider their decision. This service is available for those aged 16 and over.

In line with the new legislation, victims of sexual assault are able to attend any SARCS within the West of Scotland. This has included the introduction of two new facilities – The Willows in Ayrshire and The Dunnock Suite in Lanarkshire.

Work is currently ongoing in Glasgow for two new suites for Archway Glasgow.

To contact Archway Glasgow directly for advice, please phone on 0141 211 8175. Archway is open 24 hours a day, seven days a week.

If you are supporting someone who wishes to self-refer, please advise them to visit: www.nhsinform.scot/SARCS.

They can also visit our West of Scotland Rape and Sexual Assault Service portal: <https://nhswoosarc.scot/> to find out more about services in Lanarkshire, Ayrshire and Dumfries and Galloway.

Please note that [Rape Crisis Scotland](#) supports people who have been raped or sexually assaulted any time after the assault.



Child Protection update - introducing the new Glasgow Child Interview Team (GCIT)

A new Glasgow Child Interview Team (GCIT) has been established and has now been operational since late October 2021. Initially five Social Workers and five Police Officers, have undertaken training of a new trauma informed joint interview process known as the Scottish Child Interview Model (SCIM). We are currently running with four Social Worker and four police officers, with another pairing being trained in each the April and May cohorts.

Glasgow is the fourth Scottish Local Authority to have committed resources to this pilot which has the backing of the Scottish Government, Social Work Scotland and Police Scotland.

The model is being rolled out across Scotland and extensive research of the techniques learned and then employed by practitioners strongly indicates that the engagement of children and young people is improved, and crucially, the gathering of evidence can be obtained in a manner which reduces stress during the joint interview. One of the key aims is to protect children and use the process to deliver better outcomes for them, it is a further aim to work towards the interview being a therapeutic experience.

It is hoped that the pre-recorded video and audio interviews will be used more routinely in criminal trials and serve as evidence in chief therefore reducing the likelihood of children having to go to court to give evidence.

The GCIT are jointly managed by a Social Work Team Leader and Detective Sergeant. A police and social work interviewer are identified and together they work collaboratively to plan, prepare, and carry out interviews in different venues across the city. The preparation for interview includes consultation with all those professionals who know the child or young person best. Consultation with parents is also carried out when appropriate.

The GCIT try not to use Social Work or Police offices to carry out interviews and are currently using facilities in NSPCC (GIFT), Ruchazie Family Centre (Quarriers) and Family Support Project. We are grateful for the support that we are receiving.

Due to the volume of interviews, we are currently managing to do between 50-60% of all Joint Investigative Interviews (JII) required by Glasgow. We continue to work alongside our colleagues from Social Work and Police who are trained in the Stepwise model of JII, who are undertaking the other interviews needed.

The aim of the Scottish Government is that all JIIs will be done in the Scottish Child Interview Model by 2024. The criteria for the GCIT are those cases that are likely to end up in the High Court, Sexual Abuse, Serious Physical Assault, Children with particular needs, sexual exploitation.

At the moment the team are not co-located, but that is the aim. The long-term plan is that the team will be part of the Bairns Hoose in Glasgow when its built.

If you require more information, please contact DS Ross McGregor on 0141 532 5678 or Anne McHendry Team Leader on 07881358370. You can also email GlasgowChildInterviewTeam@glasgow.gov.uk or GreaterGlasgowJointInvestigativeInterviewTeam@scotland.pnn.police.uk for further information.

If you know or suspect that an Adult or a Child is being harmed then you need to report your concerns.

Don't assume that someone else has already reported it. The person being harmed or neglected may not be able to report it themselves. Remember, the person who did this may be doing it to others too.

Phone:

Social Care Direct on 0141 287 0555

textphone 18001 0141 287 0555

Outwith office hours on 0300 343 1505

Police Scotland on 101 - non emergency, 999 - in an emergency

Scottish Children's Reporter Administration on 0131 244 2100

ChildLine on 0800 1111

For more information visit our websites:

[Glasgow Adult Support & Protection Committee](#)

[Glasgow Child Protection Committee](#)



**1 in 5 older people
are abused in the
UK every year.**

**SAFER
AGEING**

**Hourglass is the only charity in
the UK dedicated to calling time
on the harm and abuse of older
people and we are here to help.**

HOW TO GET IN TOUCH



Call our 24/7 helpline
0808 808 8141



Text message our helpline
07860 052906



Email us

helpline@wearehourglass.org



Talk to us live on our **INSTANT MESSENGER** at
www.wearehourglass.org



Get information from our **CHATBOT** at
www.wearehourglass.org



Get information from our **KNOWLEDGE BANK**
knowledgebank.wearehourglass.org

Our helpline is entirely confidential and free to call from a landline or mobile. The number will not appear on your phone bill. Our lines are open 24/7 – including evenings and weekends and bank holidays. You can also interact with us via our Chat Bot and Instant Message or get useful information from our Knowledge Bank. Find out how to get in touch 24/7 www.wearehourglass.org/hourglass-services.

Email, text and instant message options are currently only available during business hours.

Text messages from outside the UK will be charged at their standard international rate which will differ depending on location and service charges of your phone provider. The number will appear on your bill and in your phone records but will not be identified as Hourglass.

Please email us at enquiries@wearehourglass.org for more details and sign up to our newsletter to get regular updates.

Hourglass is the working name of Hourglass (Safer Ageing), a charity registered in England and Wales (reg. no: 1140543), and also in Scotland (reg. no: SC046278). Hourglass (Safer Ageing) is registered as a company in England and Wales under number 07290092.



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